



Computer/Electronic
Accommodations
Program



Support. Equip. Empower. CAP's Wounded Service Member Initiative



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CAP Overview

- CAP was established in 1990 as DoD's centrally funded program to provide accommodations
- Expanded by Congress in 2000 to support other Federal agencies
- Partnerships with 65 Federal agencies, including the VA, HHS, and DHS
- Over 74,000 accommodations since inception
- CAP Mission: To provide assistive technology and accommodations to ensure people with disabilities and Wounded Service Members have equal access to the information environment and opportunities in the Department of Defense and throughout the Federal government



CAP's Wounded Service Members Initiative

- “Support. Equip. Empower.”
 - Support: Recovery and Rehabilitation
 - Equip: Assistive Technology
 - Empower: Employment
- Established in January 2004, over 9,800 accommodations since inception
- FY08 Accomplishments
 - Provided 4,586 accommodations
 - DoDI 6025.22: Retention of assistive technology (AT) after separation or medical retirement from active service





DoDI Instruction 6025.22

Assistive Technology (AT) for Wounded Service Members

- Outcome of Public Law 109-364
- Defines terms, assigns responsibilities, and establishes procedures for implementing AT programs within MTFs
- Establishes policy for AT programs within the MHS
- Provides support for an interdependent AT system between CAP and MTFs to improve the delivery and the quality of rehabilitative services to wounded service members
- http://www.tricare.mil/cap/documents/CAP_WSM_DoDI.pdf



Needs Assessments: Process

- Focus on the Service Member
 - Diagnosis and prognosis
 - Functional limitations
 - Familiarity and comfort level with IT and AT
 - Current/future health care *and* career plans
 - How does diagnosis impact/limit ability to perform daily tasks?
- Analyze Computer and/or Telecommunication Access
 - Does the SM have access to a computer at the MTF? Home?
 - Is the SM using the computer daily? How long per day?
 - What are typical tasks during the day?
 - What are the specifications of the computer?
- **Identify Accommodations**
 - Selection and procurement of accommodations
 - Training
 - Feedback



Equip with Assistive Technology Solutions

- **Dexterity Impairments:**
Alternative keyboards, input devices and voice recognition software
- **Vision Loss**
Screen readers and training, magnification software, closed-circuit televisions (CCTVs)
- **Hearing Loss**
Assistive listening devices (ALDs) and personal amplification devices
- **Cognitive Impairments, including Traumatic Brain Injuries (TBI)**
Cueing and memory aids, literacy software, screen readers, ALDs, augmentative communication devices





Hearing Loss Conditions

- Deaf/Hard of Hearing
 - High/Low Frequency
 - Tinnitus
 - Trauma to tympanic membrane
 - Trauma to bones of middle ear
 - Trauma to inner ear



Hearing Loss

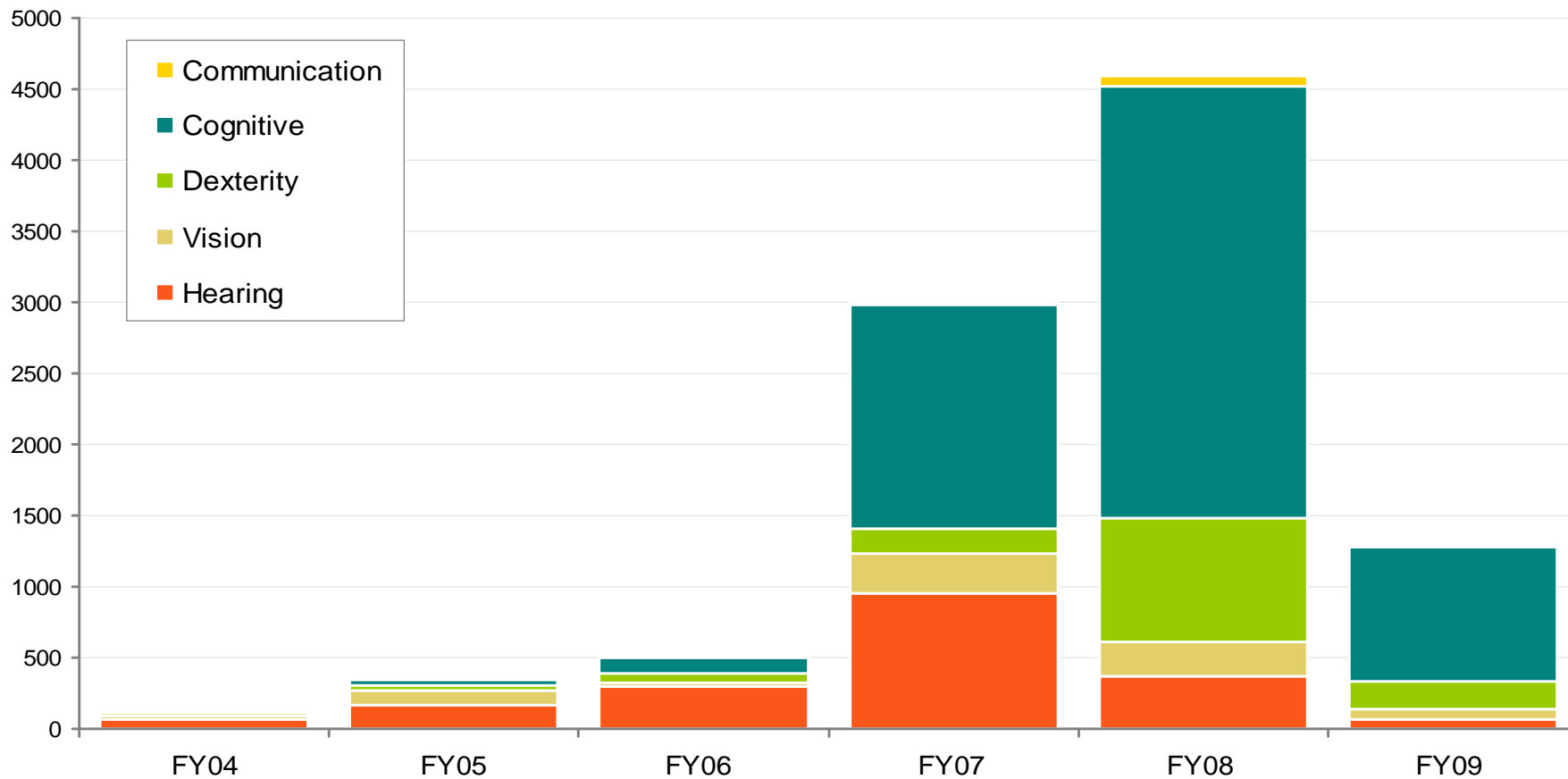
Potential AT Solutions

- Assistive listening and amplification devices
- Amplified and voice carry over telephones
- Telephone ring signaler
- Teletypewriters (TTYs), PC-based TTY modems, networked TTYs
- Closed captioning equipment for in-house videotapes



Wounded Service Members Accommodations Profile for FY04 – FY09 YTD

9,843





Accommodation Solutions

DoD Instruction

News & Events

Resources

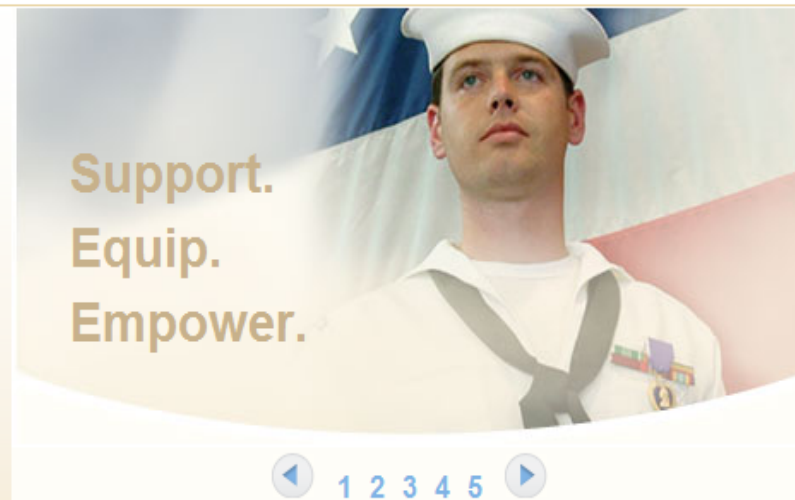
Wounded Service Member Initiative

▼ Submit WSM Needs Assessment

Providers, service members, and family members can complete a [CAP/WSM needs assessment](#).

▶ [Submit WSM Request](#)

▶ [Browse Assistive Technology](#)



CAP Supports Wounded Service Members



CAP works closely with service members across the nation to ensure they receive appropriate assistive technology for their needs, including vision or hearing loss, dexterity impairments, and cognitive difficulties.

In August 2008 the Department of Defense Instruction, Assistive Technology (AT) for Wounded Service Members ([DoDI 6025.22 \(PDF\)](#)) was signed, establishing policy for AT programs in the Military Health System. [Learn more on CAP Initiatives to support the DoD Instruction](#).

WSM Materials



In recognition of the increased need to have documents available in Spanish, CAP has translated its [CAPFacts \(PDF\)](#) and [Wounded Service Member Fact Sheet \(PDF\)](#) into Spanish.

WSM Spotlight

[Hiring Heroes Career Fair](#) | Mar 9-10, 2009



Contact CAP

- CAP WSM Team wsm@tma.osd.mil
- WSM Website www.tricare.mil/cap/wsm
- CAP Office cap@tma.osd.mil
703-681-8813
- VTC assessments available through the CAP Technology Center (CAPTEC) at the Pentagon: (703) 693-5160