



# Post Deployment Testing of Compo 2/3 Soldiers

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## Panel Discussion

For MASC 2009  
Mesa, AZ

# Panel Members



CPT Jillyen Curry-Mathis, Fort Jackson/Stewart



MAJ Kevin Hannah, Fort Benning/Stewart



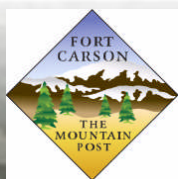
CPT Jenny Davis, Fort Carson



MAJ Martin Robinette, Fort Hood

# Outline

- Requirements – CPT Davis
- Validity Factors – MAJ Hannah
- Process “Range Walk” – CPT Curry
- Prioritizing CHS – CPT Davis
- Home Station Care – MAJ Robinette
- Lessons Learned – Panel



# Requirements

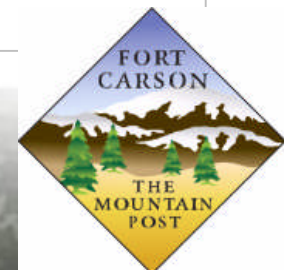
## ALARACT 003/2009: POST-DEPLOYMENT AUDIOGRAMS (UNCLASSIFIED)

### **ALARACT January 2009: Compo 2/3**

US Army Reserve and National Guard Soldiers should receive the DOEHRS-HC audiogram in conjunction with the post deployment health assessment prior to release from active duty

### **ALARACT January 2009: Compo 1**

All redeploying Soldiers are required to complete a post deployment DOERHS-HC audiogram in during their PDHA or PDHRA



# Validity Factors

- What factors may effect the validity of the test?
  - Colds
  - Fatigue
  - TTS
  - Culture Shock



# Processing

## Pre-Deployment

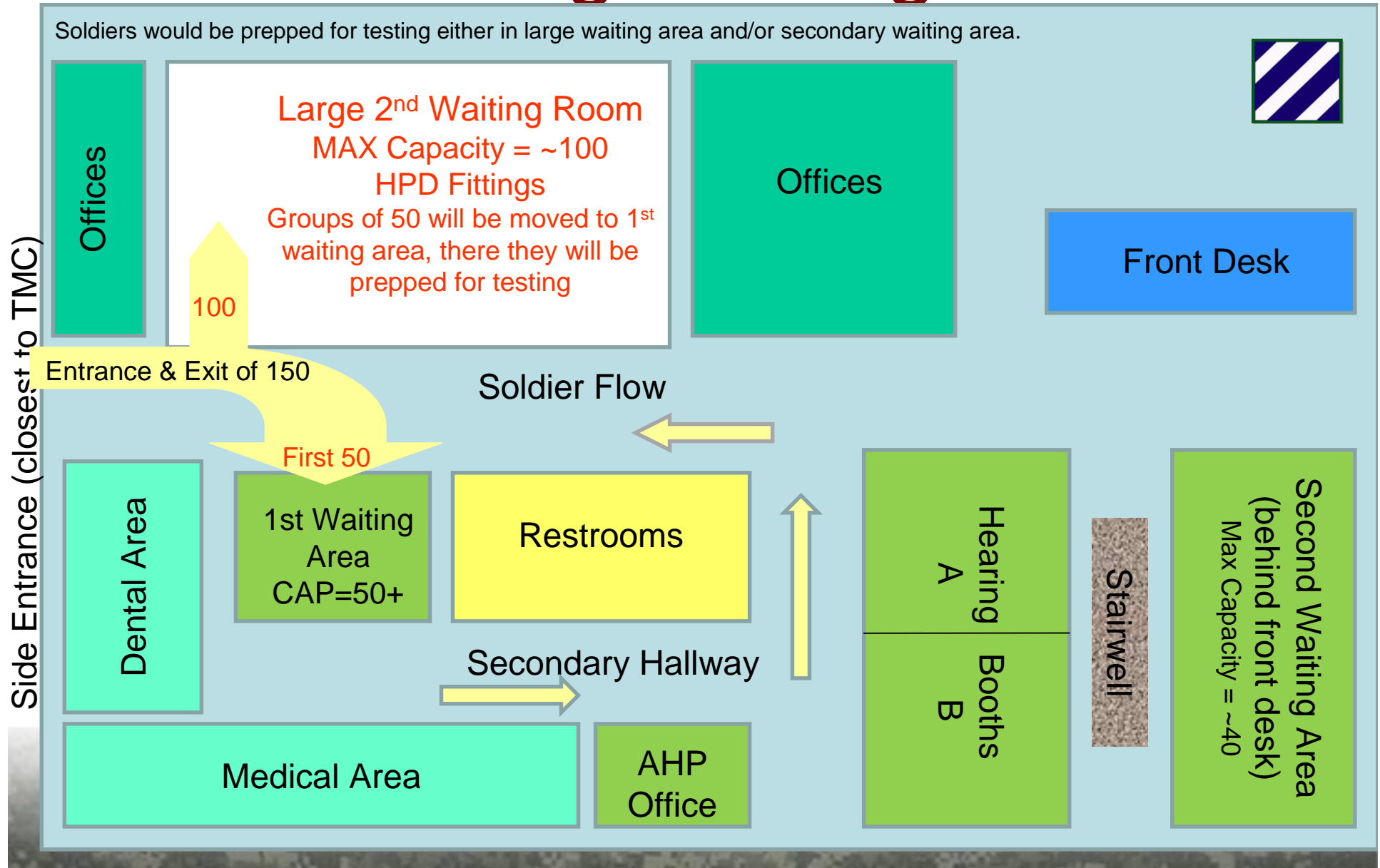
- Pre-Test Briefing
  - Importance/Reasons for Hearing Tests
  - Demographic Forms
  - Room Movement
- Hearing Protection Fittings
- Hearing Test Session
- Patient Care
  - Counseling of Results
  - Referrals for Diagnostic Care (Profiles/Boards)
- Pre-Deployment Briefing
  - Sterile room (Captive Audience)
  - Fit Make-ups

## Post-Deployment

- Pre-Test Briefing
  - Importance/Reasons for Hearing Tests
  - Demographic Forms
  - Room Movement
- Hearing Test Session
- Patient Care
  - Counseling of Results
  - Referrals for Diagnostics (STS only)



# Processing – Range Walk



# Processing

## Staffing Example

1. **Helper A** – Pre-Test Briefing, Room Movement & Assists Helper B with HPD Fittings
2. **Helper B** – HPD Fittings & Movements to Booths
3. **Helper/Technician C** – Preps & Loads All Soldiers
4. **Technician** – Runs booth A
5. **Technician** – Runs booth B
6. **Helper D** – Counsels All Soldiers for Results & Refers for Follow-up and Diagnostic Appointments
7. **Medical Clerk** – Books Diagnostic Appointments

**\*\*All Staff enters and codes patient contacts into CHCSI for workload capture\*\***



# Processing

## Tips for Speed/Efficiency:



- No otoscopy unless low-frequency loss detected
- HPD fittings require prep by techs with pre-loaded cases
- No sign-in roster
- 72C maintains open/walk-in schedule
- STS follow-up scheduled for next day at different time (or site)
- Soldier's retain copy of test – can be used to clear SRP instead of stamp
- Obtain Flight Manifests for Post-Deployment Testing
  - Complete DR inquires on in-coming Soldiers
  - Share DOEHRS-HC databases among test booth computers




# Processing

## Expected Numbers/Volume to be Completed:

### Post-Deployment:

- Equipment: Two 8-man Booths
- Staff: 6-7 Personnel (minimum of 2-4 Hearing Techs)
- Sample Productivity Rates:
  -  **Fort Hood:** 400 PAX within 7-8 hours (coding included)
  -  **Fort Stewart:** 300 PAX within 4 hours (w/o coding)

### Pre-Deployment:

- Equipment: Four to Five 8-man Booths
- Staff: 6 Personnel (minimum of 4-5 Hearing Techs)
-  **Productivity: Fort Jackson – 800-900 PAX within 8 hours**
  - Includes Earplug Fittings
  - Without Coding (completed on CHCSI on separate day)



# Processing

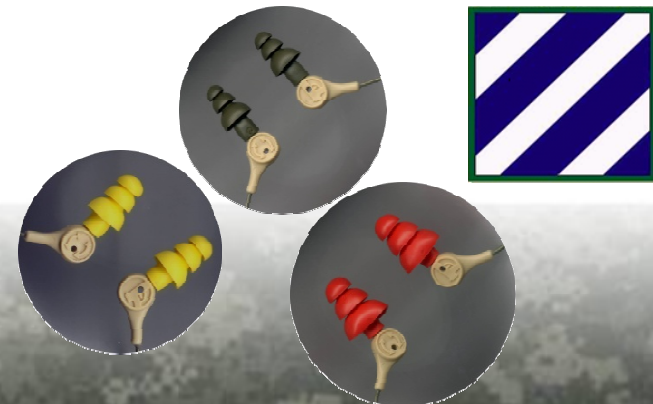
## Briefing and Mass HPD Fitting Example



### Sterile Room Briefings

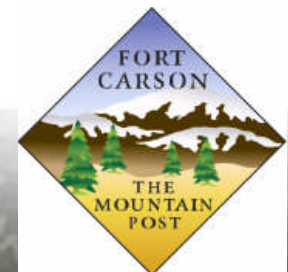


HPD Fittings



# Prioritize CHS

- What Clinical Hearing Services can/should be provided
  - While not a requirement of the PPG/ALARACT we do what we can
  - Masking
  - SPRINT
  - H-3 Profile
  - H-2 Profile
  - Asymmetric
  - STS



# Home Station Care

- What services can the Soldier receive at home?
  - Asymmetric Eval
  - Profile issue by local Med Auth
  - SPRINT (VA?)
- Where
  - Local Civilian (TriCare)
  - VA
  - Fort or Base
- How to receive



# Home Station Care

## After DEMOB:

- SM must contact their nearest VA representative to see which VA they are assigned to.
- SM picks up admission paperwork to initiate service or go to <http://www.va.gov/healtheligibility/application>
- SM fills out the forms and returns them to the assigned VA.
- SM calls assigned VA to make appointment.



# Home Station Care

## Before VA Benefits Kick-in

- Use 6 months of Tricare to receive immediate audiological care.
- Initiate Audiological treatment as needed through Tricare approved Provider



# Home Station Care

## Paperwork Needed:

- Take the DD 2215 or DD 2216 received at DEMOB to appointments, so that the VA or Tricare provider can use it as a reference as to the type of audiological care/referrals that are needed.
  - Bring to appointment:
    - DD 2215 or DD 2216
    - Medical Records
    - ENT Reports
    - Sprint Test Results



# Home Station Care

## More Information

<http://www.va.gov/healtheligibility/application>

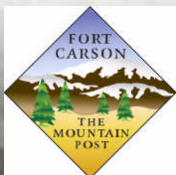
- VA's Health Benefits Service Center, toll free at 877-222-VETS (8387), Monday through Friday between 8:00 a.m. and 8:00 p.m. eastern
- VA Facilities Locator & Directory-  
<http://www2.va.gov/directory/guide/home.asp?isFlash=1>



# Lessons Learned



- What to do different during mobilization
  - Keep copy of diagnostic audio, profile, SPRINT, MMRB results in their deployment medical record (scan)
  - Be ready for 12 hour days
    - Authorize overtime/shift work
    - Union, CPAC, Contractors...
  - Be flexible, Flights don't always arrive on time
  - There is usually a one day delay on all Diagnostic testing due to the follow-up testing
  - Don't screen medical records for baseline, use baseline from pre-deployment test.



# Discussion/Questions

